



# Student Information

## • WHAT SHOULD I BRING WITH ME?

### *How much money will I need?*

We recommend that students don't bring a great deal of money with them, and suggest that £150 spending money for the two weeks should be enough. We will also require a security deposit of £10 which will be returned on the day of departure if no damage has been caused.

### *Should I bring my tennis racquet/badminton racquet etc?*

Students who have their own sports equipment should bring it with them. There will be lots of opportunities to use it!

### *Should I bring a towel?*

Towels are **NOT** provided, but if you do not wish to bring your own, you can buy a pack of towels (1 bath towel, 1 hand towel, 1 beach towel) at the time of booking. Your towels will then be given to you at the centre when you arrive.

### *What else do I need to bring?*

You need to bring a passport photograph, and a copy of your holiday insurance documents. If you are an EU student, you should also have a European Health Insurance Card (EHIC).

## • ARRIVAL

### *Where and when can I arrive?*

Most students arrive late afternoon. If students are travelling by plane or Eurostar, they can arrive in the UK at any time on the arrival Sunday. Transfers are provided from and to London airports (Heathrow, Gatwick, Stansted and City) and Ashford International station (Eurostar). If parents are bringing a student to the centre by car, they may arrive from 2 o'clock in the afternoon onwards.

### *What will happen when I arrive?*

On arrival at the centre, the students receive a warm welcome and an information pack. You will be asked to give your passport, return ticket and a copy of your holiday insurance documents to the centre manager to look after. Then we will show you your accommodation and introduce you to your new roommates. Our staff will be on hand to help you to settle in comfortably and quickly.

## • ACCOMMODATION

### *What is the accommodation like?*

The dormitories are light, spacious and well-equipped. Each room has 5 or 6 beds and a modern ensuite bathroom (with 2 showers and 2 toilets). Each student has a chest of drawers and their own wardrobe.

### *Do boys and girls sleep in the same place?*

No. We have separate accommodation areas for boys and girls. Boys are not allowed in the girls' accommodation, girls are not allowed in the boys' accommodation. Any student who breaks this rule will be dealt with very seriously.

### *Who will I share a room with?*

We try not to put students of the same nationality together, so that you have more opportunities to make new friends and to practise your English.

### *What time do I have to go to bed?*

Bedtime is at 10.00 each evening. 'Lights out' is at 10.30pm.

### *What if I have a problem during the night?*

There will be several members of staff on site overnight, and there is always someone on-call to deal with sleeplessness, bad dreams and any other problems there might be during the night!

### *When are the meals?*

Breakfast is from 0830 - 0900, lunch from 1230 -1300 and supper is at 1800. Dinner is provided on the arrival Sunday, but a light snack is available for students who arrive in the morning or after the evening meal. Breakfast is provided on the day of departure.

### *I have a special diet. Is this a problem?*

Vegetarian options are provided at every mealtime, and other special dietary requirements can be catered for. Please request this on your enrolment form.

### *What are the school rules?*

Our centre rules are there for the safety and comfort of all students and staff. We ask that students keep the rules and behave in an acceptable manner during their time with us. Failure to do so may result in the student being sent home at their own expense with no refund.

- Speak English
- Turn off your mobile phone during English lessons
- Always attend meals, lessons, activities and excursions
- Always have your Junior Summer Identity Card with you
- Do not chew gum
- Do not swear, fight or steal
- Look after your things and the school
- Do not leave the school unless you are with a member of staff
- Do not smoke, drink alcohol or take drugs
- Do not bring or buy knives, weapons or toy guns
- Do not interfere with fire equipment
- No physical contact between girls and boys
- Do not go into any dormitory other than your own

## • ENGLISH AND ENGLISH LESSONS

### *Why should I study with Junior Summer?*

Students start a new English course on the first Monday of their holiday and they finish on the last Friday. The limited number of students accepted at Junior Summer means that we can design the course to fit the exact linguistic needs of our students.

### *How will I know I am in the right English class?*

You will do a short English test on the first Monday of the course. You will then be placed in the best class for you. Your teacher will monitor your English all the time during the course to make sure that you are learning and improving.

### *Will I have to speak English all the time?*

Our staff will always speak English to you and we encourage you to use English at all times. During your English lessons you will not be allowed to speak in your own language at all.

### *What are the teachers like?*

All of our teachers are well-qualified, experienced and fun. They are all native speakers of English.

### *Will I get a certificate at the end of the course?*

At the end of the course you will receive a Certificate of Attendance and a report from your teacher.

## • HEALTH, HAPPINESS AND SECURITY

### *What if I am homesick or have a problem?*

If you are homesick or have any other problem during your stay, it is really important to tell a member of staff. They are there to make sure your time in England is a safe and happy one. They are friendly and understanding and will do everything they can to help.

### *What if I have a problem that I can't say in English?*

Our staff are experts at making it very easy for you to communicate in English, even if you only speak a little, and so most problems can be solved in English. However, if this is not possible, we will arrange for you to speak to someone in your own language.

### *What if I am ill during the programme?*

We will contact a nurse or a doctor for you, and ensure you get any treatment you need as quickly as possible. Emergency treatment is free on the NHS for EU students or students from a country with a health agreement with the UK, if you have a European Health Insurance Card (EHIC). Students from other countries have to pay. Remember, you must arrange your own travel & medical insurance before you come to England, regardless of where you are from.

### *What if I have an allergy or need any medication?*

We must be informed of any allergies or medication required, prior to the student's arrival. We reserve the right to refuse any student if we feel we cannot guarantee his or her safety.

### *What happens if I have an accident?*

We have trained First Aid staff on site to help with minor accidents. For anything more serious, the emergency services will be called immediately and every effort will be made to contact the student's parents or guardians as soon as possible.

### *Will there always be someone to look after me?*

Yes, absolutely. From the moment we meet our students upon their arrival in the UK to the time we wave them goodbye to go home, all students are under 24 hour adult supervision. In addition to this, every student is provided with an identity card giving emergency contact details, and regular checks ensure that the students carry this with them at all times.

### *Can I leave the programme to visit a family member?*

For the security and safety of each student, if a student wishes to leave the programme during their stay to spend time with a family member, we ask for this to be requested in writing to the address below by their parent or guardian at least 48 hours beforehand.

## • CONTACT INFORMATION

### *Can my parents send me letters and parcels?*

Personal mail may be sent to: Junior Summer, St Lawrence College, Ramsgate, Kent CT11 7AE, England.

### *Can my parents e-mail me while I'm there?*

Yes. They can send email messages to students at: [students@juniorsummer.com](mailto:students@juniorsummer.com).

The messages will be printed out and passed on to students by Junior Summer staff.

Although we do not provide facilities for students to send e-mails whilst on their course, we do offer a service of scanning and e-mailing messages written by students to their parents. This is charged at 50p per communication.

### *Can I telephone my parents?*

Yes. There is a pay phone in Kirby House that you can use.

### *How can my parents contact me in an emergency?*

We have a 24 hour emergency telephone number. Call +44 7762 491562. Please only use this number in an emergency.